

Municipal Development project (MDP), Doboj region, Bosnia and Herzegovina





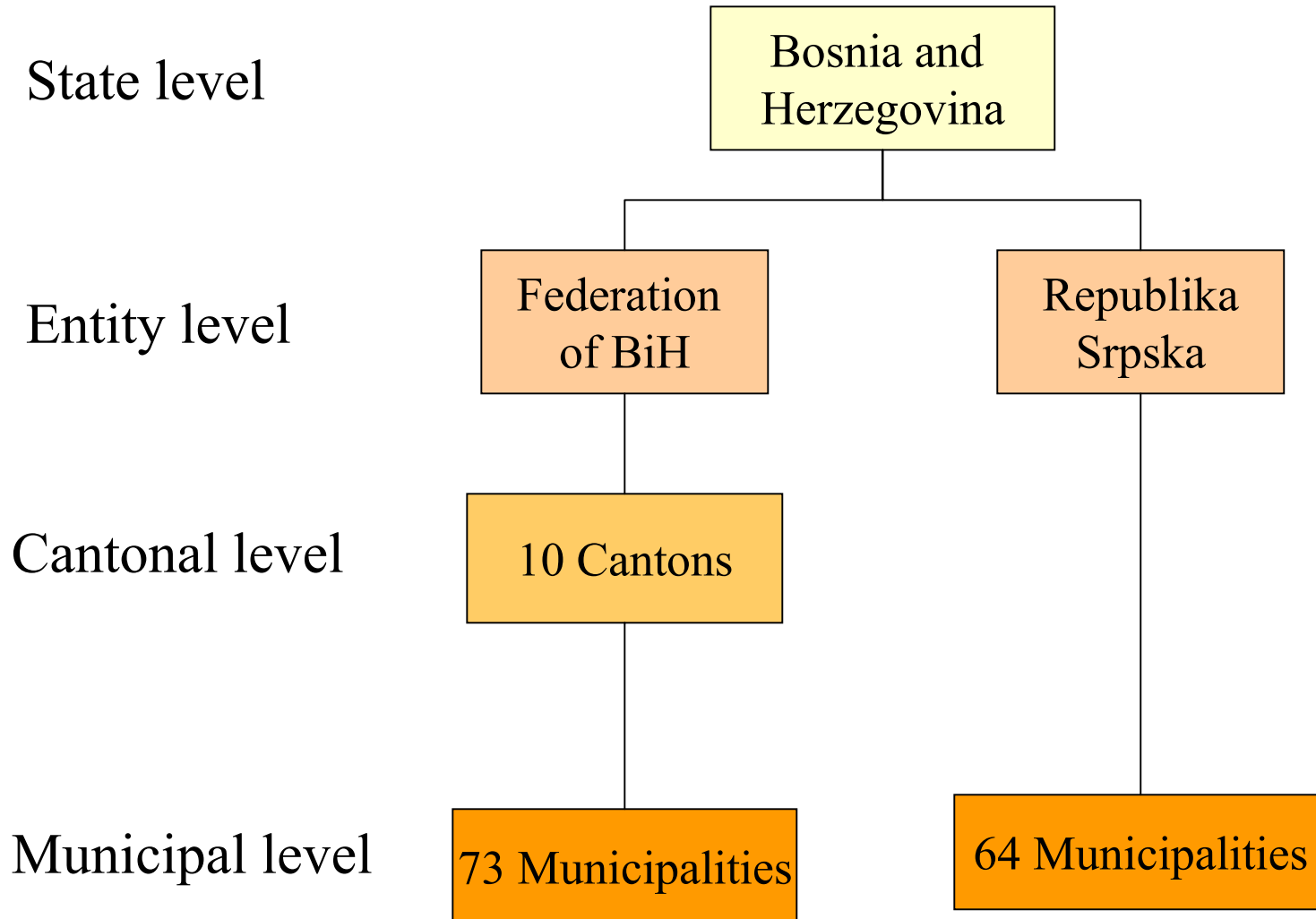
BiH Factsheet

- 4 Mio inhabitants, 51'000 sqkm
- Former Republic of SFRY
- Referendum and independence 1992
- War (over 1 Mio. refugees and IDPs, 250'000 killed, 63% housing units damaged, 18% completely destroyed)
- Dayton agreement November 1995
- Strong international community presence (OHR, SFOR approx. 18'000, OSCE,...)

Difficult project context in BiH

- Parallel transition: Economic, political, social, war-peace
- War-peace transition: Rehabilitation and reconstruction, difficult reconciliation process (ICTY,...)
- Economic crisis: unemployment rate about 40%, grey economy
- Social disruption: Nationalist movements, refugees and IDPs, weak organised civil society, emigration of the youth
- Political Transition: New state structures, legitimation crisis, weak state, many parallel structures

The complex state structure in BiH



Main tasks of municipalities

- Internal organisation
- Municipal budget and finances, Municipal development plan
- Municipal public services/utilities (water, electricity, garbage,...)
- „Satisfy the local needs of citizens“ in child care, education, health, employment, social care, culture and sports
- Tourism
- Housing and urban policy, property issues, landuse
- Ensure public order
- Other issues determined by constitution/law

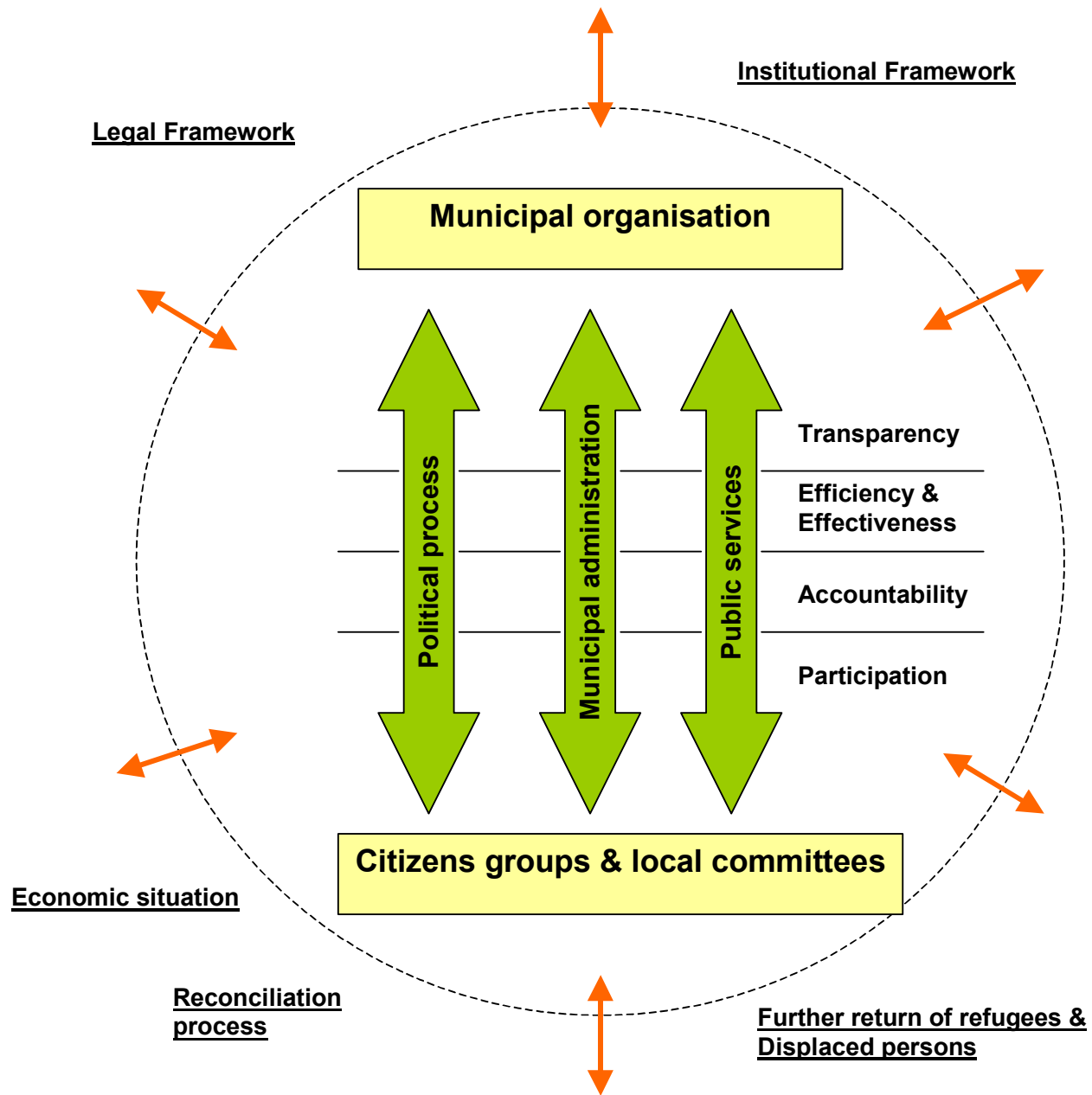
Situation of municipalities in BiH

- New tasks, not enough resources and capacities
- Strong bureaucracy, authorities are not citizen-oriented
- Inefficient public services, corruption
- Low identification and participation of citizens (no possibilities and no interest)

MDP-Data

- Project goal:
Selected municipalities in BiH are functioning in an increasingly effective, efficient, transparent, accountable and participative way, in conformity with the rule of law
- Budget: 3 Mio CHF first phase (Nov 2001- Sept. 2004)
- Main partners: 9 Municipalities (3 pilot municipalities), civil society
- Open Society Fund BiH as strategic partner organisation

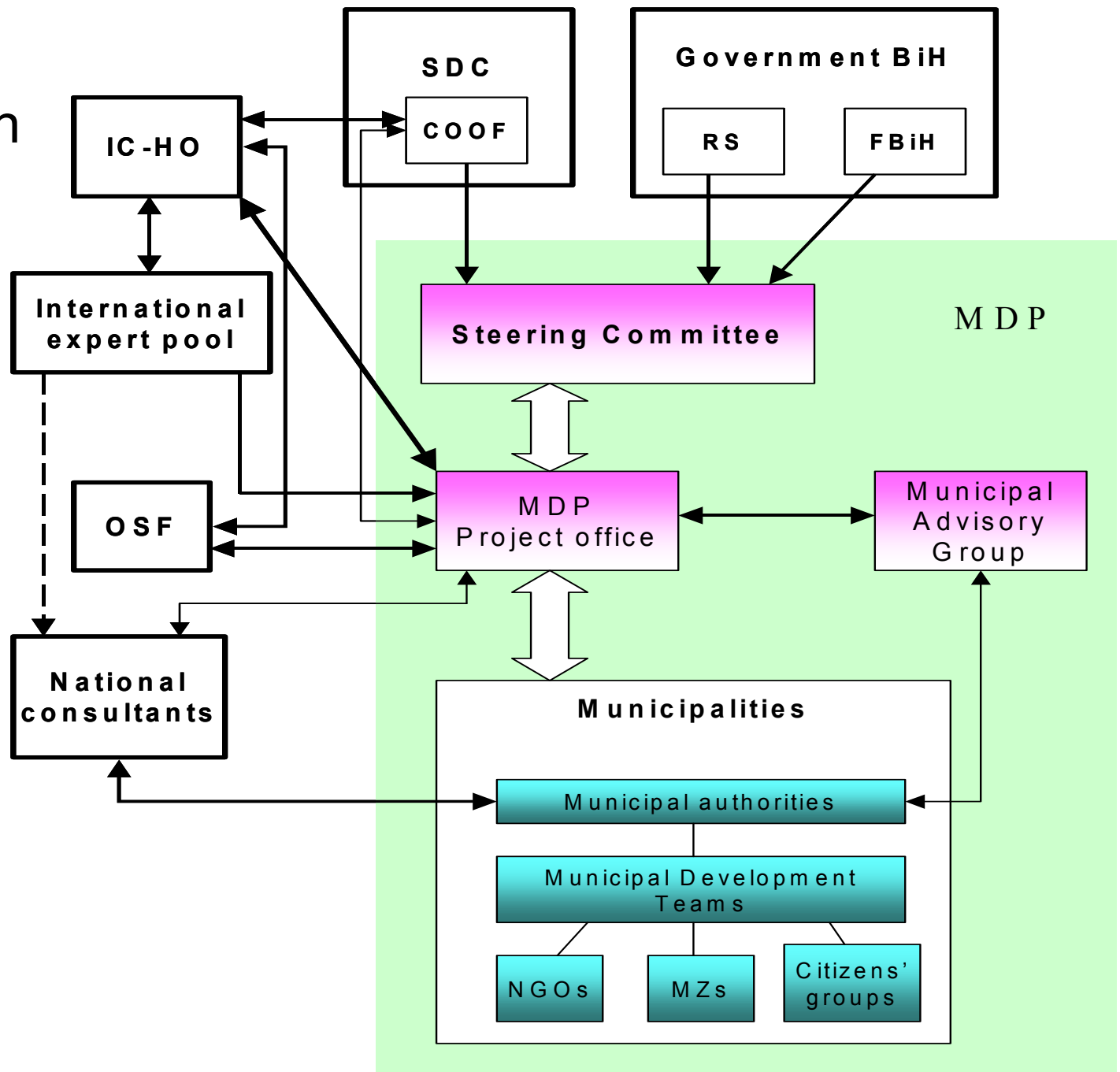
Project Scope



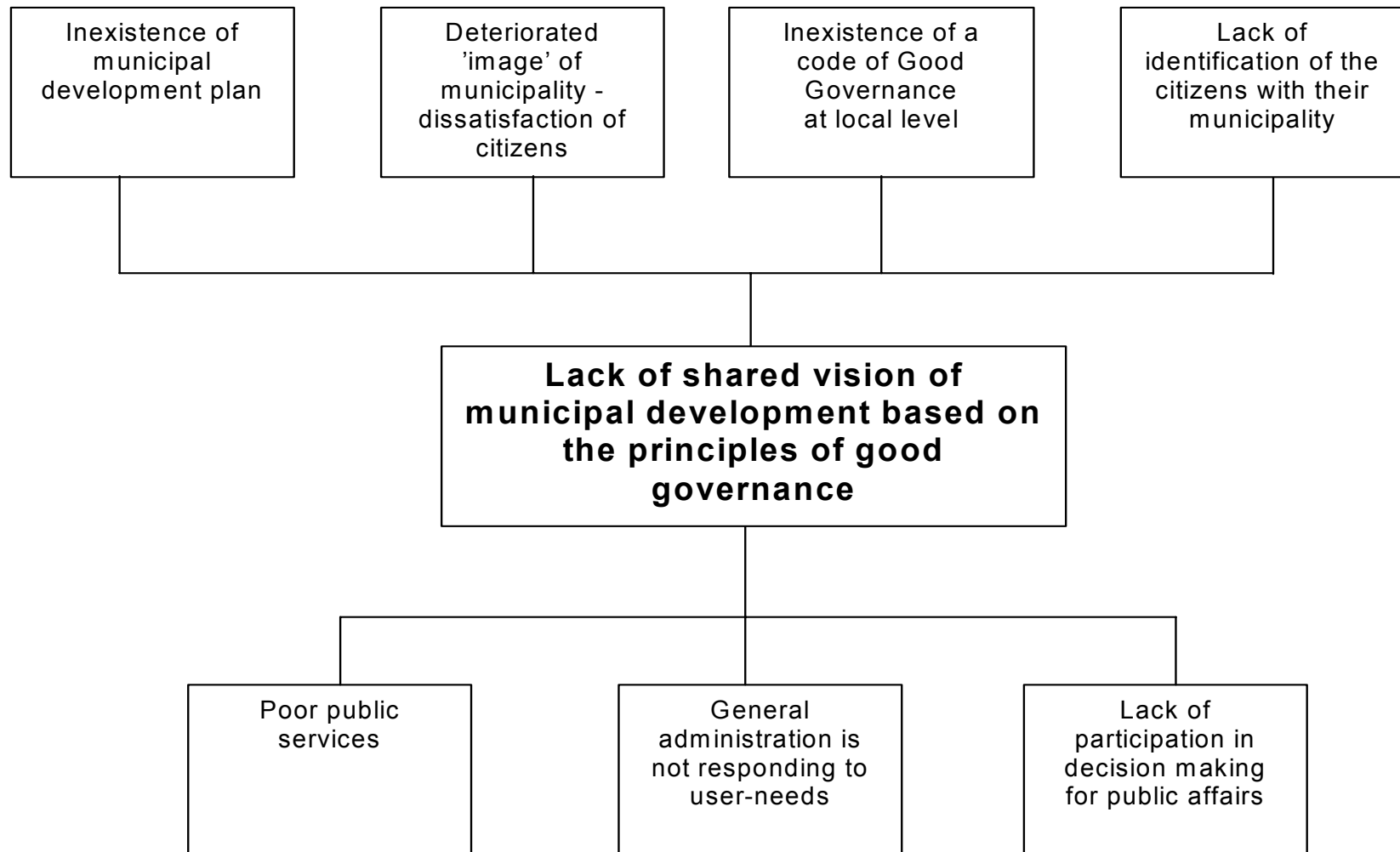
Main approach

- Address municipal authorities and civil society towards a responsible partnership

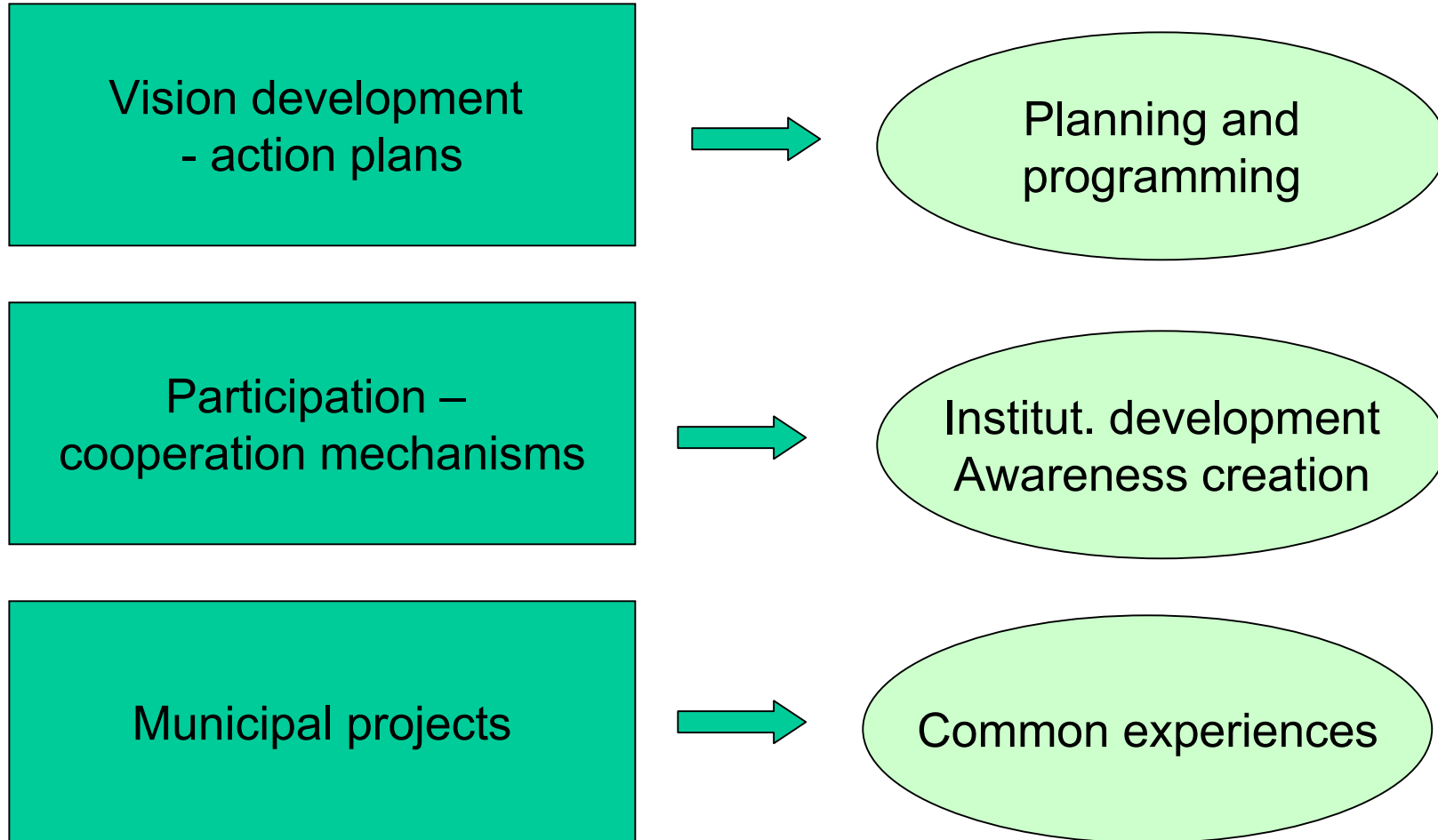
Project organisation

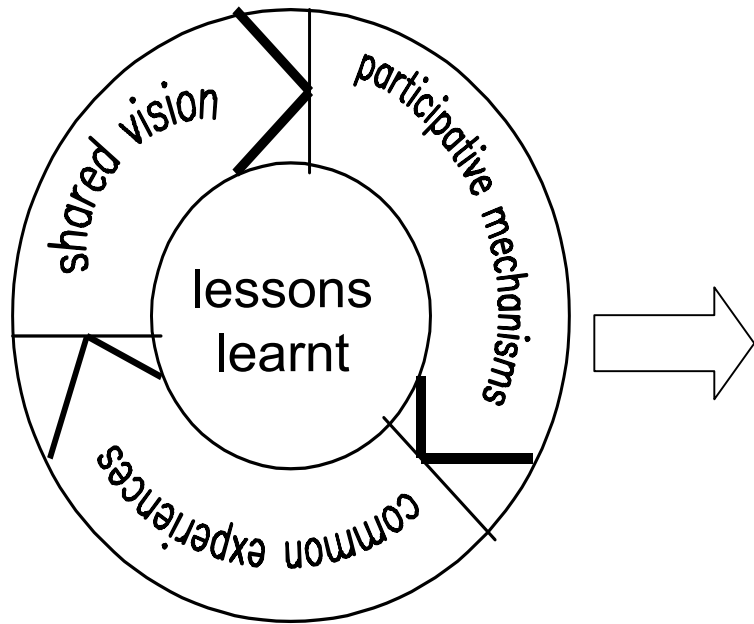


Problem analysis in the partner municipalities



3 action lines





Networking (municipalities, other projects, other donors)

Dissemination

Main working principles

- Demand and process driven
- Bottom up approach
- Starting with pilot municipalities - learning from good practices
- Networking and dissemination of lessons learnt
- IC/MDP-O as facilitator and coordinator

MDP-O/IC as facilitator and coordinator

- Assure operational planning and the project implementation
- Organize trainings, capacity building, workshops information visits (local governance, municipal management, development plans, project cycle management)
- Technical and financial support to the implementation of municipal projects proposed by MDTs
- Assure monitoring, quality control and reporting system
- Networking and dissemination

First municipal project ideas

- One window service
- Citizen's complaints box/telephone line
- Computerized municipal information system (hard- and software, trainings)
- Municipal budgeting/accounting (software and training)
- New tendering procedures
- Reorganisation of carbage collection
- Publication of Municipal Council decisions
- Infrastructure projects
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Main lessons learnt and challenges

- Understanding of historical, cultural, political and social situation
- No „model thinking“
- Inclusion of all stakeholders - historical structures ?
- Balance process - result orientation
- Open and transparent working
- Long term process - change of attitudes
- Flexibility, difficult programming
- Cooperation between municipalities (across entities) is difficult
- Many risks and assumptions (political situation)